

#### Technology improvements: Enhanced compliance and a streamlined customer journey

At Evolution, we are always looking for ways to improve the motor finance process for both you and your customers.

We continually reinvest in our technology and November 2018 sees the introduction of upgraded systems designed to enhance FCA and GDPR compliance whilst streamlining your customer's experience.

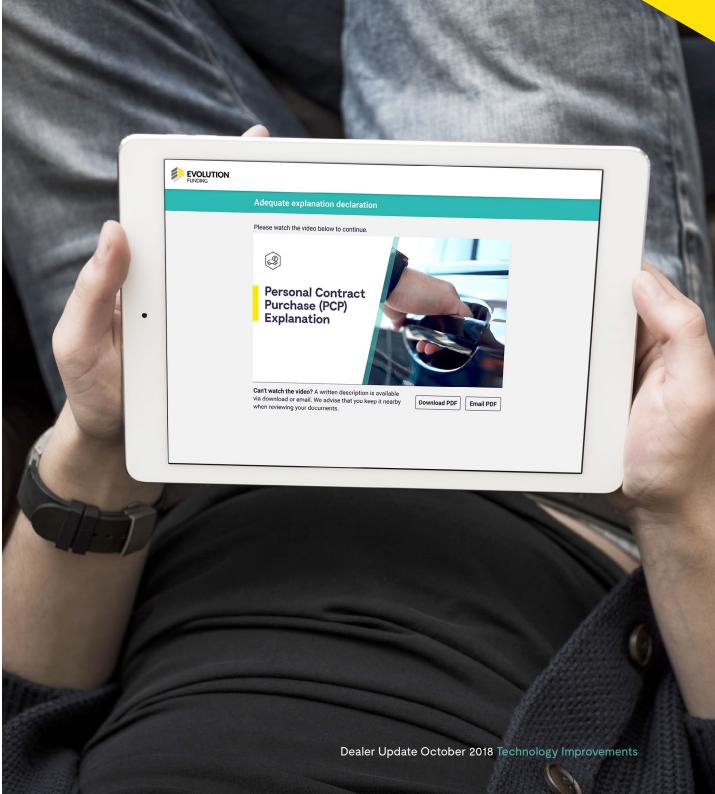


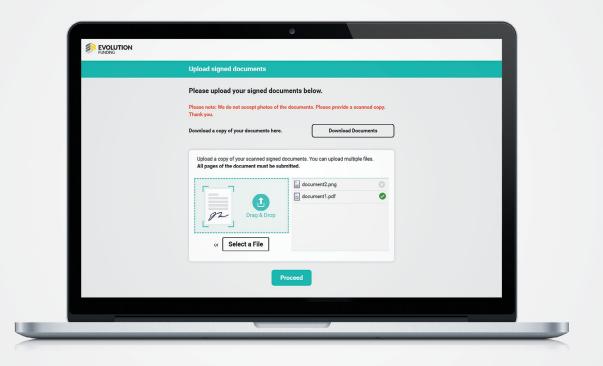


## Allows your customer to complete a deal in the comfort of their own home.

By selecting 'Sign Anywhere' on DealerZone, your customer is emailed login details and sent an SMS PIN in order to access their documents. The system will take your customer through the necessary security checks and compliance requirements. They will be asked to watch an adequate explanation video, or alternatively download a written explanation. Finally, they are asked to upload their proofs to the system, before being seamlessly transferred to the lender's e-Sign platform to complete their agreement.

- Reduce regulatory burden on your dealership
- Free up sales time by reducing customer admin
- Create a more convenient customer experience
- Enhance your FCA and GDPR compliance
- Transfer the task of signing up to Evolution
- Can be used in customer's home or in the showroom









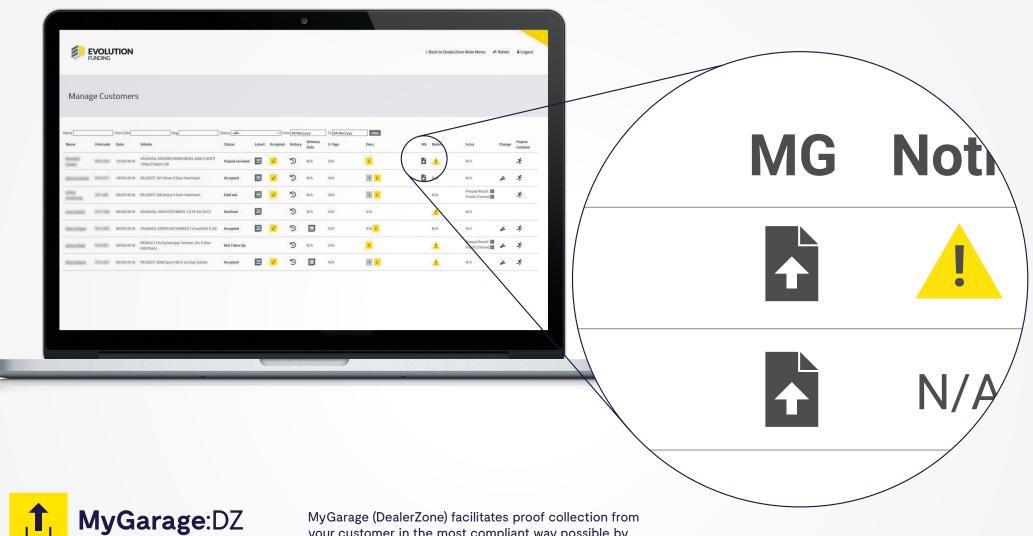
### Enhanced GDPR compliance through secure document uploading.

DocSign Anywhere is a secure, online portal suitable where a funder does not have e-Sign facilities or scanned copies are required. Send your customer login details to allow them to download their finance documents, sign, scan, and re-upload to the system.

- Secure and GDPR-compliant alternative to using email
- Faster payouts that don't rely on receiving hard copies\*
- Electronic anti-fraud checks and adequate explanation
- Auditable trail for FCA compliance
- Convenient and easy for your customer
- Suitable for scanned documents only (no images)

\*subject to funder's requirements

Dealer Update October 2018 Technology Improvements



Safe, secure, GDPR-compliant proof collection.

MyGarage (DealerZone) facilitates proof collection from your customer in the most compliant way possible by allowing your customer to upload images of their proofs to the system. You then receive email notification that the proofs are ready to be viewed in DealerZone prop history and available to download or submit to Evolution. Where you are unlikely to see originals, another layer of authentication is added for anti-fraud.



# Speak to your Account Manager for more information.

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